

Street Light Repairs

Before calling your utility number, record the Pole Identification Number which can be found on a metal tag.

If your electric company is National Grid:

Call 800-322-3223 which is available 24-7. The first prompts are “report a power outage,” but after that the system will ask if it is a streetlight outage. Please provide the information requested and a work order will be generated, and the light repaired.

If your electric company is Eversource:

- **Call Customer Service number as displayed on your utility bill.**
- **Access Street Light Repair online at this link:**
<https://www.eversource.com/content/ct-c/residential/services/streetlight-repair-request> and complete the online form.
- **Only if you cannot get online, you may call the Selectmen’s office 508-657-2800 or DPW 508-966-5813 during regular working hours. The DPW staff will fill out the form for you while you remain on the call. You will need to provide the following information: House No., Street, Pole ID #, Description of location (near white fence, etc.). Please have this information ready prior to calling.**