

**2022 Consumer Confidence Report**  
For  
**Bellingham DPW Water & Sewer Division**  
Bellingham, Massachusetts  
MASSDEP PWSID # 2025000

This report is a snapshot of the drinking water quality that we provided last year. Included are details about where your water comes from, what it contains, and how it compares to state and federal standards. We are committed to providing you with this information because informed customers are our best allies.

**1. PUBLIC WATER SYSTEM INFORMATION**

Address: **26 Blackstone Street**

Contact Person: Jesse Riedle

Telephone #: (508)966-5813

Email [DPW@bellinghamma.org](mailto:DPW@bellinghamma.org)

Internet Address: [www.bellinghamma.org](http://www.bellinghamma.org)

**Water System Improvements**

Our water system is routinely inspected by the Massachusetts Department of Environmental Protection (MassDEP). MassDEP inspects our system for its technical, financial, and managerial capacity to provide safe drinking water to you. To ensure that we provide the highest quality of water available, your water system is operated by a Massachusetts certified operator who oversees the routine operations of our system. As part of our ongoing commitment to you, last year we made the following improvements to our system: Pilot study for effective removal of Disinfectant Byproducts (DBPs) and PFAS at the Hartford Avenue filtration plant, replacement of inoperable and damaged fire hydrants throughout the water distribution system, cleaning and annual inspection of standpipes including South Main Street, Grove Street, & Chestnut Street, removal of sludge from Hartford Avenue filtration plant, and distribution system gate valve exercising which took place while hydrant flushing.

**Opportunities for Public Participation**

If you would like to participate in discussions regarding your water quality, you may attend the following meetings or educational events: Meetings of the Selectboard, which are usually held the first and third Mondays of each month at 7:00 PM at the Municipal Center. Meeting agenda items, minutes and special workshops regarding the water system are posted on the Town website.

**2. YOUR DRINKING WATER SOURCE**

**Where Does My Drinking Water Come From?**

Your water is provided by the following sources listed below:

The Town of Bellingham's drinking water supply system includes sixteen groundwater wells, eight pumping stations, three storage tanks, approximately one hundred and ten miles of water main, and sixty miles of water service pipes.

Twelve wells, which are controlled by four pumping stations, are in the southern part of Town; they draw water from the Blackstone River basin's underground aquifer (Active Wells Source ID's: 02G, 04G, 14G, 15G, 17G, 18G, 20G, 21G, & 22G – Inactive Wells Source ID's: 03G, 11G, & 13G). The Wrentham Road Filtration Plant treats water from these Blackstone River basin wells.

Four wells, each operated by its own pumping station, are in the northern part of Town; they draw water from the Charles River basin's underground aquifer (Active Wells Source ID's: 05G, 08G, 12G, & 23G). The Hartford Ave Filtration Plant treats water from these Charles River basin wells.

Source Name	MassDEP Source ID#	Source Type	Location of Source
Well #1.1	2025000-22G	Groundwater	Cross Street
Well #2.1	2025000-02G	Groundwater	Cross Street
Well #2.3	2025000-14G	Groundwater	Cross Street
Well #2.4	2025000-15G	Groundwater	Cross Street
Well #3.3	2025000-21G	Groundwater	Wrentham Road
Well #4	2025000-04G	Groundwater	Wrentham Road
Well #5	2025000-05G	Groundwater	Taunton Street
Well #7.1	2025000-23G	Groundwater	Hartford Avenue
Well #8	2025000-08G	Groundwater	Hartford Avenue
Well #11.2	2025000-17G	Groundwater	Wrentham Road
Well #11.3	2025000-18G	Groundwater	Wrentham Road
Well #11.5	2025000-20G	Groundwater	Wrentham Road
Well #12	2025000-12G	Groundwater	Cliff Road

### Is My Water Treated?

Yes, all water supplied throughout Bellingham is treated. The Hartford Avenue and Wrentham Road Filtration plants are primarily designed to remove iron and manganese through oxidation and filtration. Oxidation is accomplished by adding oxidizing chemicals to the water. Oxidation causes the dissolved iron and manganese in our raw water to form into tiny particles. At the Hartford Ave plant we oxidize with chlorine and potassium permanganate and use alum as a coagulant to enhance filtration and help remove organics. At Wrentham Road we only need to add chlorine. Once particles have formed, the water passes through special filters specifically designed to capture iron and manganese particles. We have four filters at Wrentham Road and six at Hartford Ave. Each filter is backwashed on a routine schedule to clean and regenerate the filters. At both plants we also add caustic soda to increase the pH to enhance the oxidation process.

Chlorine is vital to ensure proper oxidation to optimize filtration, but it is also used as a disinfectant. The water we discharge from the plants must maintain a residual chlorine level that is established by drinking water regulations. The chlorine disinfectant provides protection against bacterial contamination formation in our drinking water distribution system.

Caustic soda is used to enhance the oxidation process and is a critical chemical used to help achieve a regulatory requirement on pH level. Caustic soda increases the pH which minimizes corrosion in internal plumbing, thereby reducing exposure to lead and copper for our drinking water customers.

The Bellingham DPW has detailed maps showing these facilities. Anyone who would like to see a map or obtain a copy should contact the DPW.

The following is a simplified explanation of how water comes out of your tap. Water is pumped from wells to a treatment facility via raw water transmission mains. Once treated, the water is pumped to our pipe network called the distribution system. Our standpipes are part of the distribution system and vital to allow us to maintain pressure in the system, even when all pumps are off. Standpipes also play a key role in providing the high volume of water needed to fight fires. The pumps at our treatment facilities run when needed to keep our standpipes at a level that maintains pressure in the distribution system. The pressurized system allows water to come out of your tap when you turn it on and provide pressure and volume at our hydrants for firefighting.

### How Are These Sources Protected?

In 2002, the Massachusetts Department of Environmental Protection (MassDEP) issued a draft of our Source Water Assessment and Protection (SWAP) Report. The SWAP program was established under the Federal Safe Drinking Water Act, and it requires that every state inventory land uses within the recharge areas of all public water supply sources, assess the susceptibility of drinking water sources to be contaminated from these uses, and publicize the results to provide support for improved protection.

Some of the land uses that exist within our recharge areas include auto body & repair shops, salvage yards, an old landfill, railroad tracks, hazardous material storage, industries and industrial parks, large quantity hazardous waste generators, and underground storage tanks. There are others but these are considered the highest threats.

The report notes that all of our sources have a high susceptibility of future contamination. Unfortunately, MassDEP has not had the funding to update the report and some of the information is not current; however, it still contains a wealth of information about our source waters and potential risks to its quality.

It is nearly impossible to eliminate all threats from past and present land use, but we have established protective land use restrictions that dramatically reduce our exposure to certain contaminants. We are well equipped to prevent future land uses that could further increase our susceptibility to aquifer contamination. Our key regulations include Board of Health Floor Drain Regulations, Water Resource Protection Bylaws, and the Water Resource District Zoning Map. The Bylaws, Ordinances, and Maps are available online at the Town's website [www.bellinghamma.org](http://www.bellinghamma.org)

Our Zone II drinking water well recharge areas extend into Medway, Franklin, Milford, and Wrentham and are all protected by local bylaws except in Milford. We have requested the Town of Milford consider adding our Zone II to their water protection district. To date our Zone II areas within the borders of the Town of Milford do not have bylaw or zoning protection. The Zone II area of a few Blackstone and Franklin wells extend into Bellingham. The Blackstone and Franklin Zone II areas are covered by our Water Resource District Map and protective bylaws and regulations.

In 2021, the U.S. Environmental Protection Agency (EPA) required an updated Vulnerability Assessment (VA) of all critical components associated with the drinking water infrastructure. The Bellingham DPW compiled this information to identify possible threats and provide solutions as alternate means of continued operation. A requirement of this assessment included updates to its Emergency Response Plan (ERP) to keep current and accurate.

### **What is My System's Ranking?**

A susceptibility ranking of high was assigned to this system using the information collected during the assessment by MassDEP.

### **Where Can I See the SWAP Report?**

The complete SWAP report is available at the Bellingham DPW and online at <https://www.mass.gov/service-details/the-source-water-assessment-protection-swap-program>. For more information, call Jesse Riedle at the Bellingham DPW at (508)966-5813.

Residents can help protect sources by:

- Practicing good septic system maintenance
- Taking hazardous household chemicals to hazardous materials collection days
- Contacting the DPW or Board of Health to volunteer for monitoring or education outreach to schools
- Limiting pesticide and fertilizer use, etc.

## **3. SUBSTANCES FOUND IN TAP WATER**

Sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals, and in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include:

**Microbial contaminants** -such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants** -such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial, or domestic wastewater discharges, oil and gas production, mining, and farming.

**Pesticides and herbicides** -which may come from a variety of sources such as agriculture, urban stormwater runoff, and residential uses.

**Organic chemical contaminants** -including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban stormwater runoff, and septic systems.

**Radioactive contaminants** -which can be naturally occurring or be the result of oil and gas production and mining activities.

In order to ensure that tap water is safe to drink, the Department of Environmental Protection (MassDEP) and U.S. Environmental Protection Agency (EPA) prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The Food and Drug Administration (FDA) and Massachusetts Department of Public Health (DPH) regulations establish limits for contaminants in bottled water that must provide the same protection for public health.

All drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and some infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/Centers for Disease Control and Prevention (CDC) guidelines on lowering the risk of infection by cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Bellingham DPW is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <http://www.epa.gov/safewater/lead>.

#### 4. IMPORTANT DEFINITIONS

**Maximum Contaminant Level (MCL)** – The highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

**Maximum Contaminant Level Goal (MCLG)** –The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

**Action Level (AL)** – The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

**90<sup>th</sup> Percentile** – Out of every 10 homes sampled, 9 were at or below this level.

**Running Annual Average (RAA)** – The average of four consecutive quarter of data.

**Maximum Residual Disinfectant Level (MRDL)** -- The highest level of a disinfectant (chlorine, chloramines,

ppm = parts per million, or milligrams per liter (mg/l)  
ppb = parts per billion, or micrograms per liter (ug/l)  
ppt = parts per trillion, or nanograms per liter  
pCi/l = picocuries per liter (a measure of radioactivity)  
ND = Not Detected  
N/A = Not Applicable

## 5. WATER QUALITY TESTING RESULTS

### What Does This Data Represent?

The water quality information presented in the table is from the most recent round of testing done in accordance with the regulations. All data shown was collected during the last calendar year unless otherwise noted in the table.

	Date(s) Collected	90 <sup>TH</sup> percentile	Action Level	MCLG	# of sites sampled	# of sites above Action Level	Possible Source of Contamination
Lead (ppb)	2021	4.3	15	0	34	0	Corrosion of household plumbing systems; Erosion of natural deposits
Copper (ppm)	2021	0.4	1.3	1.3	34	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The Bellingham DPW is responsible for providing high quality drinking water but cannot control the variety of materials used in plumbing components. When water has been sitting for several hours, you can minimize the potential lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at [www.epa.gov/safewater/lead](http://www.epa.gov/safewater/lead).

Regulated Contaminant	Date(s) Collected	Highest Result or Highest Running Average Detected	Range Detected	MCL or MRDL	MCLG or MRDLG	Violation (Y/N)	Possible Source(s) of Contamination
<b>Inorganic Contaminants</b>							
Nitrate (ppm)	May 2022	1.8	0 - 1.8	10	10	N	Runoff from fertilizer use; leaching from septic tanks; sewage; erosion of natural deposits
Barium (ppm)	June 2018	0.059	0.022 - .059	2	2	N	Discharge of drilling wastes; discharge from metal refineries; erosion of natural deposits
Perchlorate (ppb)	August 2022*	0.11	0.11 - 0.21	2.0	2.0	N	Rocket propellants, fireworks, munitions, flares, blasting agents
PFAS6 (ppt)	Jan 2022 Feb 2022* Mar 2022* Apr 2022 May 2022 Jun 2022 Jul 2022 Aug 2022 Sep 2022 Oct 2022 Nov 2022 Dec 2022	18.52	4.34 - 19.55	20	N/A	N	Discharges and emissions from industrial and manufacturing sources associated with the production or use of these PFAS, including production of moisture and oil resistant coatings on fabrics and other materials. Additional sources include the use and disposal of products containing these PFAS, such as fire-fighting foams.

\*Mult 11 was not sampled during Q3 causing a notice of noncompliance: NON-CE-23-5D00014955-CSA

\*Mult 12 was not sampled for PFAS during February or March 2022 as the filtration plant was offline

<b>Radioactive Contaminants</b>							
Gross Alpha (pCi/l) (minus uranium)	May 2022 Aug 2022 Oct 2022	2.08	0.93- 2.08	15	0		Erosion of natural deposits
<b>Disinfectants and Disinfection By-Products</b>							
Total Trihalomethanes (TTHMs) (ppb)	Feb 2022 May 2022 Aug 2022 Nov 2022	88	19-81	80	N/A	Y	Byproduct of drinking water chlorination
Haloacetic Acids (HAA5) (ppb)	Feb 2022 May 2022 Aug 2022 Nov 2022	47	16-41	60	N/A	N	Byproduct of drinking water disinfection
Chlorine (ppm) (free, total or combined)	Monthly 2022	0.67	0.55- 0.71	4	4	N	Water additive used to control microbes

## 6. COMPLIANCE WITH DRINKING WATER REGS

### Does My Drinking Water Meet Current Health Standards?

We are committed to providing you with the best water quality available. However, some contaminants that were tested last year did not meet all applicable health standards regulated by the state and federal government. Due to contaminant violations of Total Trihalomethanes (TTHMs) during the period(s) of January - June our system took the following corrective actions.

- We collected additional samples
- We announced public notification by newspaper, posting notices, etc.
- We adjusted our treatment techniques to reduce disinfectant byproducts

Our water system and MassDEP monitor and record the effectiveness of actions taken in response to contaminant violations. The health effect statement for this contaminant is listed below.

Two (2) Public Notices (PN) were issued because of our TTHM exceedances in 2022. These notices were distributed and posted on 4/19/22 & 8/1/22 in response to 2022 Q1 (January-March) & Q2 (April-June). This exceedance has since been resolved as quarterly results have fallen below the Maximum Contaminant Level (MCL). MassDEP NON-CE-22-5D00012980-Dated 4/11/2022 – 2022 Q1 & Q2

One (1) Public Notice (PN) for Notice of Noncompliance (NON) is being issued with this CCR as a result of failure to collect the samples listed below: MassDEP NON-CE-23-5D00014955-CSA

- During quarter 3, a perchlorate sample were not taken at one of our treatment facilities. This site was sampled on 3/30/23, outside of the required timeframe.
- During quarter 3, a routine bacteria samples was missed for the month of September. This site was sampled on 10/3/22, outside of the required timeframe.

### Health Effects Statements

Total Trihalomethanes are a byproduct of chlorine disinfection which forms when chlorine combines with natural organic matter commonly found in surface water supplies and sometimes in groundwater sources. Pregnant women, infants, and women of childbearing age may be at increased risk and should seek advice from their health care providers if they have any concerns. Some people who drink water containing (TTHMs) trihalomethanes in excess of the MCL over many years may experience problems with their liver, kidneys, or central nervous system, and may have an increased risk of getting cancer.

Total Coliform: Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other potentially harmful bacteria may be present. Coliforms were found in more samples than allowed and this was a warning of potential problems.

**Drinking Water Violations**

We failed to complete required sampling in a timely manner, which is a monitoring and reporting violation. Because we did not take the required number of samples, we did not know whether the contaminants were present in your drinking water, and we are unable to tell you whether your health was at risk during that time. The contaminants for which monitoring was not done are listed in the table below, with the period during which samples should have been taken, the number of samples each contaminant required, the number taken, and when the required sampling was conducted. In addition to sampling for these contaminants, our system announced public notification upon awareness of the violation.

Contaminant	Monitoring Period	Number of Samples Required	Number of Samples Taken	Date Sampling Conducted	Health Effects
Perchlorate	7/1/2022-9/30/2022	2	1	3/2023	Unknown
Revised Total Coliform Bacteria Rule	9/1/2022-9/30/2022	40	39	10/2022	Unknown

**7. EDUCATIONAL INFORMATON**

**Do I Need To Be Concerned about Certain Contaminants Detected in My Water?**

**Cross-Connection Control and Backflow Prevention**

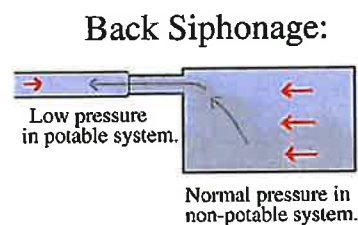
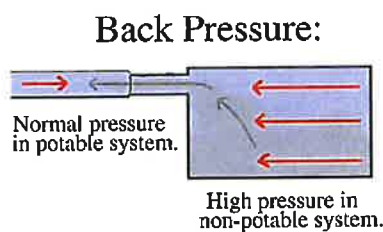
The Bellingham DPW makes every effort to ensure that the water delivered to your home and business is clean, safe and free of contamination. Our staff works very hard to protect the quality of the water delivered to our customers from the time the water is extracted via deep wells from underground aquifers or withdrawal point from a surface water source, throughout the entire treatment and distribution system. But what happens when the water reaches your home or business? Is there still a need to protect the water quality from contamination caused by a cross-connection? If so, how?

**What is a cross-connection?**

A cross-connection occurs whenever the drinking water supply is or could be in contact with potential sources of pollution or contamination. Cross-connections exist in piping arrangements or equipment that allows the drinking water to come in contact with non-potable liquids, solids, or gases (hazardous to humans) in event of a backflow.

**What is a backflow?**

Backflow is the undesired reverse of the water flow in the drinking water distribution lines. This backward flow of water can occur when the pressure created by equipment or a system such as a boiler or air-conditioning is higher than the water pressure inside the water distribution line (back pressure), or when the pressure in the distribution line drops due to routine occurrences such as water main breaks or heavy water demand causing the water to flow backward inside the water distribution system (back siphonage). Backflow is a problem that many water consumers are unaware of, a problem that each and every water customer has a responsibility to help prevent.



## **What can I do to help prevent a cross-connection?**

Without the proper protection something as simple as a garden hose has the potential to contaminate or pollute the drinking water lines in your house. In fact, over half of the country's cross-connection incidents involve unprotected garden hoses. There are very simple steps that you as a drinking water user can take to prevent such hazards, they are:

- NEVER submerge a hose in soapy water buckets, pet watering containers, pools, tubs, sinks, drains, or chemicals.
- NEVER attached a hose to a garden sprayer without the proper backflow preventer.
- Buy and install a hose bibb vacuum breaker in any threaded water fixture. The installation can be as easy as attaching a garden hose to a spigot. This inexpensive device is available at most hardware stores and home-improvement centers.
- Identify and be aware of potential cross-connections to your water line.
- Buy appliances and equipment with backflow preventers.
- Buy and install backflow prevention devices or assemblies for all high and moderate hazard connections.

If you are the owner or manager of a property that is being used as a commercial, industrial, or institutional facility you must have your property's plumbing system surveyed for cross-connection by your water purveyor. If your property has NOT been surveyed for cross-connection, contact your DPW to schedule a cross-connection survey.



# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## DRINKING WATER NOTICE

### Monitoring Requirements Not Met for:

PWS NAME:

BELLINGHAM DPW WATER SEWER DIV.

We violated monitoring and reporting requirements of the drinking water regulations. Even though this was not an emergency, as our customers, you have a right to know what happened and what we are doing to correct this

We are required to monitor your drinking water for specific man-made and naturally occurring contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the monitoring period(s) listed below we did not monitor and/or did not complete all monitoring for the contaminant(s) listed below and therefore cannot be sure of the quality of our drinking water during that time.

### WHAT THIS MEANS: **There is nothing you need to do at this time.**

The table below lists the contaminant(s) we did not properly test for and/or report to the Department of Environmental Protection (DEP) during the required monitoring period(s).

Monitoring Period	Contaminant Group	Violation Comments
7/1/2022 9/30/2022	PERCHLORATE	MULT 11
9/1/2022 9/30/2022	REVISED TOTAL COLIFORM RULE	RS010 (SEPT 2022)

### STEPS WE ARE TAKING:

In response to monitoring and reporting violations of the Massachusetts Drinking Water Regulations, our system is taking the following corrective actions:

1. We are notifying our customers of the violation(s) by providing this public notice to you as well as submitting a copy of this public notice to the MassDEP and local board of health.
2. Sample Collection (check appropriate boxes):
  - We have scheduled to collect and analyze sample(s) for the contaminants listed above and will submit copies of the sampling results to the MassDEP upon completion.
  - We have already collected and analyzed sample(s) for the contaminants listed above and have submitted copies of the sampling results to the DEP. These contaminant(s) were collected AFTER the required monitoring period(s) on: 10/3/22 + 3/30/23 [Date].
3. We will continue to collect samples for all contaminants according to our most recent sampling schedule.
4. Other Corrective Actions Taken:

### CONTACT INFORMATION:

Please share this information with all people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information or questions regarding this notice, please contact:

Responsible Party Name: Bellingham DPW

at Phone #: (508) 966-5813

### CERTIFICATION:

DEP Reference Number: NON-CE-23-5D00014955-CSA

PWSID: 2025000

The Public Water system indicated above hereby affirms that public notice has been provided to consumers in accordance with 310 CMR 22.16 including: delivery, content, format requirements, notification deadlines and that the Public Water system will meet future requirements for notifying new billing units and new customers of the violation. I certify under penalty of law that I am the person authorized to fill out this form and the information contained herein is true, accurate and complete to the best of my knowledge and belief.

Notice Distributed by: CCR on 6/15/23  
[Delivery Method] [Date]

Notice Distributed by: \_\_\_\_\_ on \_\_\_\_\_  
[Delivery Method] [Date]

[Signature]  
Signature of Responsible Party Date 6/13/23